

Ticket FAQ

Everything you need to know about SPT tickets

This FAQ is a guide only. It does not form part of, or vary, the SPT Terms & Conditions — the full Terms govern in all cases. Clause references point you to the detail.

Winning and using a ticket

I just won a ticket. What exactly do I have?

A ticket is an entry to a specific future SPT tournament. It covers your full buy-in for that event — nothing more to pay. It is not cash and it never converts to cash.

Terms: Section 12, clause 12.1

Does my ticket expire?

No. SPT tickets do not expire, and neither does SPT credit. If your ticket is converted to credit under the Terms, that credit keeps its value until you use it.

Terms: Section 12

Do I get anything extra for entering with a ticket?

No — and that's deliberate. A ticket gives you a standard entry with the same starting stack as every other player. South Australian law requires all players to start with equal chips, so no entry method ever comes with bonus chips.

Terms: clauses 1.6, 12.2

How do I use my ticket on the day?

Check in at the registration desk as normal. You'll receive a physical entry ticket, which you hand to the dealer or Tournament Director at your table — that's what puts your stack into play. Until your ticket reaches the table, your stack isn't in play and isn't paying blinds.

Terms: clause 7.4

Can I cash my ticket in instead of playing?

No. Tickets have no cash value and can't be redeemed for cash at any time. This isn't just SPT policy — it's how the ticket system stays on the right side of South Australian gaming law.

Terms: clause 12.1

When plans change

I can't make the event. What are my options?

Transfer it. If you can't use a ticket, you should make every reasonable effort to transfer it to another eligible player. All transfers must be approved and recorded by SPT before the new holder can use the ticket, and before registration for the event closes — speak to the registration desk or contact SPT. We won't approve a transfer to a barred or excluded player. The new holder takes the ticket on the same conditions.

Terms: clause 12.4

I have two tickets to the same event. What happens?

A ticket works just like a cash buy-in. If the event allows re-entry and you bust, you can use your second ticket to re-enter. In a multi-flight event you can use it to enter another flight where the event's rules allow — including if you already have a bag, where the event permits multiple bags (your best stack goes forward by default; smaller bags are forfeited unless the event advertises otherwise). What you can't do is stack two tickets into a single entry. If you end up with a spare you can't legitimately use — a freezeout, say, or registration has closed — transfer it to another eligible player with SPT approval, or the unused-ticket rules apply.

Terms: clauses 12.2.1, 3.5.2, 12.4, 12.5

What happens if I just don't show up and my ticket goes unused?

It depends on the event your ticket was for:

Event with a guarantee, and the guarantee is met: your unused ticket converts to SPT credit (which never expires).

Event with a guarantee, and the guarantee is NOT met: your unused ticket is contributed to that event's prize pool at the close of registration. You don't receive credit. Why? Because the value of every ticket to a guaranteed event stands behind that guarantee — when the guarantee needs it, the ticket's value goes to the players who showed up and played.

Event with no guarantee: your unused ticket converts to SPT credit.

The short version: if you can't play, transfer your ticket — don't let it lapse.

Terms: clause 12.5

My ticketed event was cancelled. Do I get cash back?

Your refund comes back in the form you paid: a ticket entry is refunded as a ticket — either your original ticket reinstated or an equivalent-value ticket for a future event, at SPT's discretion. "Equivalent value" means the face value of your original ticket; if no event of that value is available, the difference is made up in SPT credit. Cash entries to the same event are refunded as cash. Tickets and credit never expire, so nothing is lost by the swap.

Terms: clause 12.6

Tickets as prizes

Part of the prize pool at my event is paid in tickets. How does that work?

Some events pay a portion of the prize pool as tickets to future events instead of cash. The basis is advertised before the event — for example, one \$575 ticket per \$6,000 in the pool — and the final number of tickets, their value and the positions they attach to are confirmed when registration closes, along with the prize-pool breakdown. The total prize pool doesn't change — only the form part of it is paid in.

Terms: clause 6.6

We're doing a deal at the final table. Can I take cash instead of the ticket?

No. Tickets in the prize structure must be taken as tickets. In a deal you can redistribute the cash however you all agree, and you can change who receives the tickets — even how many tickets one player takes — but the tickets themselves stay in the prize structure and must be awarded. Why? Tickets exist to seed future events; if they could be cashed out in deals, every ticket would just be deferred cash.

Terms: clauses 11.7, 12.3

I won a satellite. Is my seat guaranteed even if the target event changes?

Your ticket is to the advertised target event. If that event is cancelled, your entry is refunded as a ticket under the cancellation rules (see above). If you can't attend the target event, the transfer and unused-ticket rules apply as usual.

Terms: Sections 10, 12

Credit

What is SPT credit and how do I use it?

SPT credit is value held with SPT in your name that you can put toward entry to future SPT events. It arises mainly from unused tickets (where the Terms convert them to credit). Credit is non-refundable — it can't be cashed out — but it never expires.

Terms: clauses 12.5, 12.7

Can I give my credit or ticket to a friend?

Yes to both — on the same basis. Tickets and credit are each transferable via an SPT-approved and recorded transfer to an eligible person. Speak to the registration desk or contact SPT to arrange it; transfers to barred or excluded players won't be approved, the transfer must be recorded before your friend can use it, and ticket transfers close when registration for the assigned event closes.

Terms: clauses 12.4, 12.7.2

Are promotional tickets and credit different?

Sometimes. Most SPT tickets and credit never expire and can be transferred. Occasionally SPT runs promotions where a ticket or credit comes with special conditions — for example an expiry date, or a restriction that it can't be transferred. Any such conditions are told to you in writing when the promotional ticket or credit is issued. A common example is a series-specific prize: a promotional Main Event ticket won in a series may need to be used within that series, and if it isn't, it expires. Unlike ordinary tickets, an unused promotional ticket doesn't convert to credit — once it expires, it's gone. If no special conditions are stated when you receive it, it follows the normal rules and never expires.

Terms: clause 12.8

Still have a question?

Ask at the registration desk at any SPT event, or contact SPT directly. If your question is about how a rule applies to your situation, the Terms & Conditions are the governing document and are available at every event.

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